

**From:** DPA EIS Helpdesk  
**Sent:** Thursday, November 29, 2001 1:18 PM  
**To:** ALL DPA Statewide Staff; ALL DPA State Associates; Sturrock, Kathy  
**Subject:** December Medicaid Benefits

***BROADCAST TO ALL DPA STAFF  
FROM SYSTEMS OPERATIONS***

Printing and processing of the Medicaid coupons, Denali KidCare Cards (DKC cards), Chronic and Acute Medical Assistance (CAMA) coupons for December 2001 will not be finished in time for benefits to be mailed today.

Medicaid, DKC, and CAMA benefits issued for the December 2001 regular run will be mailed tomorrow, Friday, November 30<sup>th</sup>.

We are working on a solution to the long processing time we face each month due to the increasing number of Medicaid benefits.

We apologize for any inconvenience this may cause.

The Help Desk